QUALIFICATION SPECIFICATION





Volunteering (Level 1 – Level 2)





This qualification specification covers the following qualifications:

Qualification Number	Qualification Title
601/2740/5	Gateway Qualifications Level 1 Award in Volunteering
601/2551/2	Gateway Qualifications Level 2 Award in Skills for Volunteers
601/2741/7	Gateway Qualifications Level 2 Award in Volunteering

Version and date	Change detail	Section/Page Reference
4.0 (March 2023)	Updated Funding section, removed address and changed back cover	Page 6 & 15
4.1 (August 2024)	Withdrawal of qualification 601/2541/X - Gateway Qualifications Level 2 Award in Preparing to Volunteer	n/a



About this qualification specification

This qualification specification is intended for Tutors, Assessors, Internal Quality Assurers, Centre Quality Managers and other staff within Gateway Qualifications recognised centres and/or prospective centres.

It sets out what is required of the learner in order to achieve the qualification. It also contains information specific to managing and delivering the qualification(s) including specific quality assurance requirements.

The guide should be read in conjunction with the Gateway Qualifications Centre Handbook and other publications available on the website which contain more detailed guidance on assessment and verification practice.

In order to offer this qualification, you must be a Gateway Qualifications recognised centre.

If your centre is not yet recognised, please contact our Development Team to discuss becoming a Gateway Qualifications Recognised Centre:

Telephone: 01206 911211

Email: enquiries@gatewayqualifications.org.uk

Website: www.gatewayqualifications.org.uk/recognition



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1. Qualification Information

1.1 About the qualifications

The qualifications have been approved by the Office of Qualifications and Examinations Regulation (Ofqual) that regulates qualifications, examinations and assessments in England.

The qualifications are intended to accredit the training that volunteers undertake to prepare for a volunteering role.

There are four qualifications within the suite. The Gateway Qualifications Level 1 Award in Volunteering and Gateway Qualifications Level 2 Award in Volunteering are qualifications designed to enable learners identify volunteering opportunities, prepare for and undertake a volunteering role, and reflect own practice.

The Gateway Qualifications Level 2 Award in Skills for Volunteers covers skills identified by volunteering organisations as important in preparing volunteers for their volunteering role.

They have been developed with a number of organisations who recruit volunteers, including local authorities, and have been designed to be relevant to volunteers preparing for a wide range of different volunteering roles in different contexts.

1.2 Objective

The objectives of the Gateway Qualifications suite of Volunteering qualifications are:

Qualifications taken primarily for growth and enjoyment

Qualifications that indicate an individual can undertake a specific role in the workplace and that may be relied upon by employers

1.3 Funding

For information on potential sources of funding in England please visit the Education and Skills Funding Agency:

https://www.gov.uk/government/organisations/education-and-skills-funding-agency

https://www.gov.uk/government/collections/qualifications-approved-for-public-funding

https://hub.fasst.org.uk/Pages/default.aspx

1.4 Geographical Coverage

The qualifications have been approved by Ofqual to be offered in England.

1.5 Progression Opportunities

The qualifications provide direct progression into volunteering roles. They may also support learners in moving into paid employment as the skills covered are equally valued by



employers. Learners may also choose to progress to employability qualifications at the same or a higher level.

1.6 Equality, diversity and inclusion

It is Gateway Qualifications' aim that there shall be equal opportunities within this organisation and in all the services it provides and within its recognised centres and via the services they provide and so meet the organisation's legal responsibilities to prevent discrimination.

In particular it is the organisation's intention that there should be no discrimination on the grounds of a protected characteristic including age, disability, gender assignment, marriage and civil partnership, pregnancy and maternity, race, religion and belief, sex, sexual orientation. It is acknowledged that this is not an exhaustive list.



2. Learner Entry Requirements

2.1 Key information

Qualification Titles	
Age	The approved age range for these qualifications is: pre 16; 16-18 and 19+. Whilst some of our qualifications are regulated for pre 16 learners our minimum age is 14.
Prior qualifications or units	There is no requirement for learners to have achieved prior qualifications.
Prior skills/knowledge/ understanding	There is no requirement for learners to have prior skills, knowledge or understanding.
Restrictions	There are no restrictions to entry.
Additional requirements/guidance	There are no additional rules or guidance regarding learner entry requirements.

2.2 Access to qualifications for learners with disabilities or specific needs

Gateway Qualifications and recognised centres have a responsibility to ensure that the process of assessment is robust and fair and allows the learner to show what they know and can do without compromising the assessment criteria.

Gateway Qualification has a duty to permit a reasonable adjustment where an assessment arrangement would put a disabled person at a substantial disadvantage in comparison to someone who is not disabled. Please refer to Section 4.11 Access Arrangement, Reasonable Adjustments and Special Considerations for further details

2.3 Recruiting Learners with Integrity

It is vital that centres recruit with integrity with regard to qualifications. Centres must ensure that learners have the correct information and advice on their selected qualification(s) and that the qualification(s) will meet their needs.

The recruitment process must include the centre assessing each potential learner and making justifiable and professional judgements about the learner's potential to successfully complete the assessment and achieve the qualification. Such an assessment must identify, where appropriate, the support that will be made available to the learner to facilitate access to the qualification(s).



3. Achieving the Qualification

3.1 Achievement methodology

The qualification will be awarded to learners who successfully achieve an approved combination of units through a Portfolio of Evidence that has been successfully verified and monitored through Gateway Qualifications' Quality Assurance process. Achievement is therefore determined by successful completion of unit assessment with no further requirement for additional/summative assessment.

3.2 Qualification Size

Qualification Title in full	Credit Value	Total Qualification Time	Guided Learning Hours
Gateway Qualifications Level 1 Award in Volunteering	7	70	52
Gateway Qualifications Level 2 Award in Skills for Volunteers	6	60	50
Gateway Qualifications Level 2 Award in Volunteering	7	70	58

Total Qualification Time is the number of notional hours which represents an estimate of the total amount of time that could be reasonably expected to be required for a Learner to achieve and demonstrate the achievement of the level of attainment necessary for the award of the qualification.

Total Qualification Time is comprised of the following two elements:

- the number of hours which an awarding organisation has assigned to a qualification for Guided Learning, and
- an estimate of the number of hours a Learner will reasonably be likely to spend in preparation, study or any other form of participation in education or training, including assessment, which takes place by but, unlike Guided Learning, not under the Immediate Guidance or Supervision of a lecturer, supervisor, tutor or other appropriate provider of education or training.

3.3 Qualification Structure (Rules of Combination and Unit List)

The knowledge, skills and understanding that will be assessed as part of the qualification are set out within the unit specifications. These include the learning outcomes and associated assessment criteria. To obtain unit information, please contact Gateway Qualifications who will enable access to our unit library.

For information on Recognition of Prior Learning/Exempt and Equivalent units please see section 3.4 Recognition of Prior Learning (RPL)/Exemptions/Equivalencies



Gateway Qualifications Level 1 Award in Volunteering

To achieve the Gateway Qualifications Level 1 Award In Volunteering, the learner must achieve the three mandatory units.

Unit Reference Number	Title	Level	Credit Value	GLH	Subject Sector code	Group Name
D/506/0709	Preparing to Volunteer	1	3	28	14.1	M (Mandatory)
D/506/0726	Volunteering Opportunities	1	2	18	14.1	M (Mandatory)
M/506/0729	Volunteering	1	2	16	14.1	M (Mandatory)

Gateway Qualifications Level 2 Award In Skills for Volunteers

To achieve the Gateway Qualifications Level 2 Award In Skills for Volunteers, the learner must achieve a total of 6 credits including the single unit from the Mandatory Group (M) and one unit from the Optional Group (O).

Unit Reference Number	Title	Level	Credit Value	GLH	Subject Sector code	Group Name
D/505/9303	Preparing to Volunteer	2	3	26	14.1	M (Mandatory)
K/505/9319	Health and Safety for Volunteers	2	3	24	14.1	O (Optional)
Y/505/6044	Equal Opportunities, Prejudice and Discrimination	2	3	24	14.1	O (Optional)
D/505/2500	Working with Customers	2	3	24	14.1	O (Optional)
L/505/9345	Protection and Safeguarding	2	3	24	14.1	O (Optional)



Gateway Qualifications Level 2 Award in Volunteering

To achieve the Gateway Qualifications Level 2 Award In Volunteering, the learner must achieve the three mandatory units.

Unit Reference Number	Title	Level	Credit Value	GLH	Subject Sector code	Group Name
D/505/9303	Preparing to Volunteer	2	3	26	14.1	M (Mandatory)
J/506/0770	Volunteering Opportunities	2	2	18	14.1	M (Mandatory)
K/506/0776	Volunteering	2	2	14	14.1	M (Mandatory)

3.4 Recognition of Prior Learning (RPL)

Recognition of Prior Learning (RPL) provides learners and Centres with an alternative assessment method by which a learner's previous achievements can meet the assessment requirements for a unit/qualification through the knowledge, understanding or skills that they already possess and so, do not need to develop these through a course of learning.

It enables the recognition of achievement from a range of activities using any valid assessment methodology. Provided that the assessment requirements of a given unit or qualification have been met, the use of RPL is acceptable to contribute to a unit, units or a whole qualification according to the RPL criteria for a given qualification.

The process of Recognition for Prior Learning is not applicable to these qualifications.

3.5 Links to other qualifications

There are no direct links to other qualifications at present but Gateway Qualifications is further developing its suite of volunteering qualifications and the credits gained for these two qualifications are likely to be transferable to other volunteering qualifications in the planned suite.

3.6 Relationship with other frameworks

There are no direct links to any other frameworks.



4. Assessment

4.1 Method of Assessment

The method of assessment for the qualifications is through a portfolio of evidence.

4.2 Assessment language

The qualifications are assessed in English only.

4.3 Assessment booking

Centres must first register learners on the qualification. <u>See Section 7 Learner Registration</u> <u>and Results.</u>

4.4 Assessment Materials

There are no specific assessment materials provided for this qualification.

4.5 Access Arrangements, Reasonable Adjustments and Special Considerations

It is Gateway Qualifications' aim that there shall be equal opportunities within this organisation and in all the services it provides and within its recognised centres and via the services they provide and so meet the organisation's legal responsibilities to prevent discrimination.

In particular it is the organisation's intention that there should be no discrimination on the grounds of a protected characteristic including age, disability, gender assignment, marriage and civil partnership, pregnancy and maternity, race, religion and belief, sex, sexual orientation. It is acknowledged that this is not an exhaustive list.

Gateway Qualifications and recognised centres have a responsibility to ensure that the process of assessment is robust and fair and allows the learner to show what they know and can do without compromising the assessment criteria.

Special Considerations

Requests for special consideration should be submitted as soon as possible. Please refer to the <u>Reasonable Adjustments and Special Consideration Policy</u>.



5. Centre Recognition and Qualification Approval

5.1 Centre Recognition

Both centre recognition and qualification approval must be gained before centres are permitted to deliver these qualifications. Guidance on the centre recognition and qualification approval processes is available on the website:

https://www.gatewayqualifications.org.uk/advice-guidance/help-admin-tasks/centre-recognition/

5.2 Qualification-Specific Centre Requirements

Centres must ensure that they have the appropriate resources in place when delivering units.

In the delivery of qualification and units to pre-16 learners centres are required to exercise due diligence in respect of the following:

- the learner's needs and access to information and advice about the units offered and how the course of learning will meet their needs;
- the learner's present capacity to undertake the tasks set by tutors, and tutors understanding of how particular tasks accord with the assessment criteria for the unit;
- tutors should be fully conversant with the qualification and unit specification/s offered
 to learners, where clarification is required the centre should consult with the assigned
 Quality Reviewer for further advice and guidance in the delivery of units and refer to
 the Centre Handbook and Reasonable Adjustment and Special Consideration policy
 and guidance.
- centres will be required to have appropriate and up to date risk assessments and ensure that appropriate support and supervision is provided; appropriate subject specialist knowledge should be consulted where the possibility of harm to learners is identified; this will be monitored through Gateway Qualifications' quality assurance process.
- the centre contact for the unit/qualification being delivered must ensure that all procedures relating to the delivery of the unit/qualification operate effectively in the centre.

5.3 Qualification-Specific Tutor/Assessor Requirements

For the Level 2 qualifications, tutors/assessors must be fully qualified and experienced in the subject area in which they are delivering, details of which must be provided to Gateway Qualifications as part of the Qualification Approval application.



6. Quality Assurance

The standard assessment and quality assurance requirements set out in the Gateway Qualifications Centre Handbook apply.

6.1 Qualification-Specific Quality Assurance Requirements

There are no additional internal/external quality assurance requirements for these qualifications.

6.2 Malpractice

Malpractice is any deliberate activity, neglect, default or other practice that compromises the integrity of the internal and external assessment process, and/or the validity of certificates. It covers any deliberate actions, neglect, default or other practice that compromises, or could compromise:

- the assessment process
- the integrity of a regulated qualification
- the validity of a result or certificate
- the reputation and credibility of Gateway Qualifications
- the qualification to the public at large.

Centre staff should be familiar with the contents of Gateway Qualifications Malpractice and Maladministration Policy, https://www.gatewayqualifications.org.uk/wp-content/uploads/2017/10/Malpractice-and-Maladministration-Policy.pdf



7. Learner Registration and Results

7.1 Registration

Centres will register learners via the Gateway Qualifications' online registration portal. Learner registration guidance is available on our website,

https://www.gatewayqualifications.org.uk/advice-guidance/help-admin-tasks/registering-learners/.

7.2 Awarding

The qualifications will be awarded as Pass or Fail. Learners must pass the assessment to be awarded a Pass.

7.3 Issuing results

Results for learners who do not reach the minimum standard for a pass will be recorded as fail.

7.4 Enquiries

Enquiries about assessment decisions should be made once the centre has followed its internal enquiries and appeal procedures.

Contact details are available on our website:

https://www.gatewayqualifications.org.uk/contact-us/



8. What to do next

For existing centres please contact your named Development Manager or Development Officer.

Tel: 01206 911211

Email: enquiries@gatewayqualifications.org.uk

9. Gateway Qualifications

Gateway Qualifications, a not for profit registered charity, is an Awarding Organisation based in Colchester.

We work with learning providers and industry experts to design and develop qualifications that benefit the learner and the employer.

We support flexible, responsive and quality assured learning opportunities whether it's in the classroom, at work, in the community or through distance learning.

We are recognised by Ofqual, to design, develop and submit qualifications to the Regulated Qualifications Framework (RQF).





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