

Qualification Specification

Gateway Qualifications Entry Level Diploma In Skills for Hospitality and Catering (Entry 3)

Version 1.1





This qualification specification covers the following qualification:

Qualification Title	Qualification Number
Gateway Qualifications Entry Level Diploma In Skills for Hospitality and Catering (Entry 3)	600/8838/2

Please note that this qualification is due to be withdrawn and will have an Operational End Date of 31/7/2021 and a Certification End Date of 31/7/2022.



About this qualification specification

This qualification specification is intended for Tutors, Assessors, Internal verifiers, Centre Quality Managers and other staff within Gateway Qualifications recognised centres and/or prospective centres.

It sets out what is required of the learner in order to achieve the qualification. It also contains information specific to managing and delivering the qualification(s) including specific quality assurance requirements.

The guide should be read in conjunction with the Gateway Qualifications Centre Handbook and other publications available on the website which contain more detailed guidance on assessment and verification practice.

In order to offer this qualification, you must be a Gateway Qualifications recognised centre.

If your centre is not yet recognised, please contact our Development Team to discuss becoming a Gateway Qualifications Recognised Centre:

Telephone: 01206 911211

Email: enquiries@gatewayqualifications.org.uk

Website: www.gatewaygualifications.org.uk/recognition



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1. Qualification Information

1.1 About the qualification

The qualification has been approved by the Office of Qualifications and Examinations Regulation (Ofqual) that regulates qualifications, examinations and assessments in England.

The qualification is intended to provide learners with a broad introduction to the hospitality and catering sector, equipping learners with underpinning knowledge and skills specific to the sector alongside a range of transferable employability skills. They are designed to support progression to further learning and ultimately to work in hospitality and catering or other related sectors.

The Skills for Hospitality and Catering qualifications form part of a suite of 'Skills for...' qualifications that cover a number of sectors and are available at Entry 3, Level 1 and Level 2. The employability skills units are common across the suite, enabling easy transfer of credits between qualifications and supporting opportunities for cross-faculty working.

The qualifications have been developed with the support of a number of further education colleges, training providers and adult and community learning providers. They have been designed to be consistent with the principles for study programmes for 16-19 year olds but are also relevant, particularly in the case of the smaller qualifications, for adults including the unemployed. These qualifications are also suitable for pre 16 learners.

1.2 Objective

The Gateway Qualifications Skills for Hospitality and Catering Qualifications are categorised as having the following objectives:

- prepare learners to progress to a qualification in the same sector or a related area at a higher level or requiring more specific knowledge, skills and understanding
- prepare learners for employment in the sector or a related sector.

1.3 Key Facts

Qualification Title in full	Credit Value	Total Qualification Time	Guided Learning Hours
Gateway Qualifications Entry Level Diploma In Skills for Hospitality and Catering (Entry 3)	37	370	314

Total Qualification Time is the number of notional hours which represents an estimate of the total amount of time that could be reasonably expected to be required for a Learner to achieve and demonstrate the achievement of the level of attainment necessary for the award of the qualification.

Total Qualification Time is comprised of the following two elements:

• the number of hours which an awarding organisation has assigned to a qualification for Guided Learning, and



• an estimate of the number of hours a Learner will reasonably be likely to spend in preparation, study or any other form of participation in education or training, including assessment, which takes place by – but, unlike Guided Learning, not under the Immediate Guidance or Supervision of – a lecturer, supervisor, tutor or other appropriate provider of education or training.

1.4 Funding

For information regarding potential sources of funding please visit the following websites;

The Education Funding Agency http://www.education.gov.uk/aboutdfe/executiveagencies/efa
The Skills Funding Agency http://skillsfundingagency.bis.gov.uk/

or, contact your local office.

1.5 Achievement methodology

The qualification will be awarded to learners who successfully achieve an approved combination of units through a portfolio of evidence that has been successfully verified and monitored through Gateway Qualifications' Quality Assurance process. Achievement is therefore determined by successful completion of unit assessment with no further requirement for additional/summative assessment.

1.6 Geographical Coverage

This qualification has been approved by Ofqual to be offered in England.

1.7 Progression Opportunities

These qualifications are designed to enable progression into further learning at the same level (e.g. from an award to a certificate) or to further learning at a higher level (e.g. from Entry 3 to Level 1). The strong focus on transferable employability skills means that learners could move within or between sectors as they progress. Some learners may be able to progress directly into employment, particularly where work-based training will be offered, but it is expected that most learners will build on the skills and knowledge gained from these qualifications through further learning before entering employment.

1.8 Relationship with other frameworks

The Qualifications in Skills for Hospitality and Catering link to the National Occupational Standards for Hospitality and Catering. They provide some of the underpinning knowledge and practical skills that will support progression to a relevant competency-based qualification.



1.9 Equality, diversity and inclusion

It is Gateway Qualifications' aim that there shall be equal opportunities within this organisation and in all the services it provides and within its recognised centres and via the services they provide and so meet the organisation's legal responsibilities to prevent discrimination.

In particular it is the organisation's intention that there should be no discrimination on the grounds of a protected characteristic including age, disability, gender assignment, marriage and civil partnership, pregnancy and maternity, race, religion and belief, sex, sexual orientation. It is acknowledged that this is not an exhaustive list.



2 Learner Entry Requirements

2.1 Age

The approved age range for the qualification is:

Qualification Title	Age range
Gateway Qualifications Entry Level Diploma In Skills for Hospitality and Catering (Entry 3)	Pre-16, 16-18, 19+

2.1 Prior Qualifications

There are no prior qualification requirements for the qualification.

2.2 Prior Skills/Knowledge/Understanding

There are no prior skills, knowledge or understanding requirements for the qualification. However, learners will benefit from having functional skills, at least at one level below that of the qualification (e.g. at least Entry 3 for the Level 1 qualifications).

2.3 Restrictions

There are no restrictions to entry for the qualification.

2.4 Access to qualifications for learners with disabilities or specific needs

- 1. Gateway Qualifications and recognised centres have a responsibility to ensure that the process of assessment is robust and fair and allows the learner to show what they know and can do without compromising the assessment criteria.
- 2. Gateway Qualification has a duty to permit a reasonable adjustment where an assessment arrangement would put a disabled person at a substantial disadvantage in comparison to someone who is not disabled. Please refer to the Reasonable Adjustments and Special Considerations Policy for further details.

2.5 Additional Rules/Guidance

There are no additional rules or guidance relating to learner entry requirements for these qualifications.



3 Achieving the Qualification

3.1 Qualification Structure (Rules of Combination and Unit List)

The knowledge, skills and understanding that will be assessed as part of the qualification are set out within the unit specifications. These include the learning outcomes and associated assessment criteria. To obtain unit information, please contact Gateway Qualifications who will enable access to our unit library. Please refer to the Appendix for details of barred units.

Gateway Qualifications Entry Level Diploma in Skills for Hospitality and Catering (Entry 3)

To achieve the Gateway Qualifications Entry Level Diploma in Skills for Hospitality and Catering (Entry 3), learners must complete the three mandatory units from Group M, totalling 4 credits. In addition, they must complete a minimum of 16 credits from Group O1 (Optional units: Hospitality) and 17 further credits from either Group O1 or Group O2 (Optional units: Employability Skills). Learners cannot include more than one unit with the same or similar title.

Unit Reference	Title	Level	Credit Value	GLH	Subject Sector code	Group Name
Number			Tarac		Jestier Gode	
A/502/4834	Introduction to the Hospitality Industry	Entry 3	1	10	7.4	M (Mandatory)
D/502/4874	Customer Service in the Hospitality Industry	Entry 3	1	10	7.4	M (Mandatory)
Y/504/8039	Food Hygiene and Safety	Entry 3	2	20	14.2	M (Mandatory)
Y/502/4808	Basic Cooking	Entry 3	2	20	7.4	O1 (Optional Units: Hospitality)
J/600/0711	Basic food preparation	Entry 3	2	20	7.4	O1 (Optional Units: Hospitality)
F/502/4835	Serving Food and Drink	Entry 3	2	20	7.4	O1 (Optional Units: Hospitality)
H/504/7640	Planning a Healthy Diet	Entry 3	2	20	8.1	O1 (Optional Units: Hospitality)
K/600/1091	Guest Services in the hospitality industry	Entry 3	2	20	7.4	O1 (Optional Units: Hospitality)
H/504/7606	Handling Money in a Sales Situation	Entry 3	3	30	7.1	O1 (Optional Units: Hospitality)
R/504/7620	Working with Food in a Retail Environment	Entry 3	2	20	7.1	O1 (Optional Units: Hospitality)
Y/504/7604	Displaying Merchandise	Entry 3	3	30	7.1	O1 (Optional Units: Hospitality)
K/502/5042	Basic Food Preparation and Cooking	1	3	30	7.4	O1 (Optional Units: Hospitality)
K/502/4957	Food Service	1	3	30	7.4	O1 (Optional Units: Hospitality)
L/502/5051	Preparing and Serving Drinks	1	3	30	7.4	O1 (Optional Units: Hospitality)
K/504/7641	Planning a Healthy Diet	1	3	30	8.1	O1 (Optional Units: Hospitality)



A/600/1094	Housekeeping and Guest Services	1	3	30	7.4	O1 (Optional Units: Hospitality)
D/504/7605	Handling Cash Payments	1	3	30	7.1	O1 (Optional Units: Hospitality)
A/504/7630	Event Planning	1	3	30	7.4	O1 (Optional Units: Hospitality)
K/502/5073	Front Office Operations	1	3	30	7.4	O1 (Optional Units: Hospitality)
F/504/7659	Meeting Special Dietary Needs	1	2	20	7.4	O1 (Optional Units: Hospitality)
T/504/7657	Using Kitchen Equipment	1	4	40	7.4	O1 (Optional Units: Hospitality)
J/504/7632	Portering and Concierge Duties	1	2	20	7.4	O1 (Optional Units: Hospitality)
F/504/7631	Menu Planning	1	2	20	7.4	O1 (Optional Units: Hospitality)
J/504/7629	Bookings, Orders and Payments	1	2	20	7.4	O1 (Optional Units: Hospitality)
L/504/7633	Sustainability in Hospitality	1	2	20	7.4	O1 (Optional Units: Hospitality)
A/502/5059	Introduction to Food Commodities	1	1	10	7.4	O1 (Optional Units: Hospitality)
D/503/2814	Working in a Team	Entry 3	3	30	14.2	O2 (Optional Units: Employability)
R/503/2843	Working in a Team	1	3	30	14.2	O2 (Optional Units: Employability)
H/504/6309	Working with Colleagues	Entry 3	2	20	14.1	O2 (Optional Units: Employability)
D/503/2845	Building Working Relationships with Colleagues	1	2	20	14.2	O2 (Optional Units: Employability)
F/503/2837	Career Progression	1	2	20	14.2	O2 (Optional Units: Employability)
R/503/2812	Career Progression	Entry 3	1	10	14.2	O2 (Optional Units: Employability)
D/503/2831	Searching for a Job	1	1	10	14.2	O2 (Optional Units: Employability)
F/503/2806	Searching for a Job	Entry 3	1	10	14.2	O2 (Optional Units: Employability)
H/503/2832	Applying for a Job	1	1	10	14.2	O2 (Optional Units: Employability)
J/503/2807	Applying for a Job	Entry 3	1	10	14.2	O2 (Optional Units: Employability)
J/503/2810	Self-management Skills	Entry 3	2	20	14.2	O2 (Optional Units: Employability)
K/504/6327	Time Management	1	2	20	14.2	O2 (Optional Units: Employability)
K/503/2833	Preparing for an Interview	1	1	10	14.2	O2 (Optional Units: Employability)
L/503/2808	Preparing for an Interview	Entry 3	1	10	14.2	O2 (Optional Units: Employability)
M/503/2834	Interview Skills	1	1	10	14.2	O2 (Optional Units: Employability)
R/503/2809	Interview Skills	Entry 3	1	10	14.2	O2 (Optional Units: Employability)
M/503/2817	Setting and Meeting Targets at Work	Entry 3	2	20	14.2	O2 (Optional Units: Employability)
T/503/2849	Setting and Meeting Targets at Work	1	2	20	14.2	O2 (Optional Units: Employability)
K/503/2850	Solving Work-related Problems	1	2	20	14.2	O2 (Optional Units: Employability)
T/503/2818	Solving Work-related Problems	Entry 3	2	20	14.2	O2 (Optional Units: Employability)
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Y/503/2813	Conduct at Work	Entry 3	1	10	14.2	O2 (Optional Units: Employability)
L/503/2842	Positive Attitudes and Behaviours at Work	1	1	10	14.2	O2 (Optional Units: Employability)
F/503/2854	Preparing for Work Placement	1	1	10	14.2	O2 (Optional Units: Employability)
T/503/2821	Preparing for Work Placement	Entry 3	1	10	14.2	O2 (Optional Units: Employability)
A/503/2822	Learning from Work Placement	Entry 3	2	10	14.2	O2 (Optional Units: Employability)
J/503/2855	Learning from Work Placement	1	2	10	14.2	O2 (Optional Units: Employability)
D/504/6311	Effective Communication in the Workplace	1	3	30	14.2	O2 (Optional Units: Employability)
Y/504/6310	Effective Communication in the Workplace	Entry 3	3	30	14.2	O2 (Optional Units: Employability)
K/504/6313	Using Numeracy Skills in the Workplace	Entry 3	3	30	14.2	O2 (Optional Units: Employability)
M/504/6314	Using Numeracy Skills in the Workplace	1	3	30	14.2	O2 (Optional Units: Employability)
A/504/6316	Using ICT in the Workplace	Entry 3	3	25	14.2	O2 (Optional Units: Employability)
F/504/6317	Using ICT in the Workplace	1	3	25	14.2	O2 (Optional Units: Employability)
F/504/6320	Exploring Entrepreneurship	1	2	15	14.2	O2 (Optional Units: Employability)
L/504/6319	Exploring Entrepreneurship	Entry 3	2	15	14.2	O2 (Optional Units: Employability)
J/504/6321	Exploring and Presenting Enterprise Ideas	Entry 3	3	25	14.2	O2 (Optional Units: Employability)
L/504/6322	Exploring and Presenting Enterprise Ideas	1	3	25	14.2	O2 (Optional Units: Employability)
A/504/6249	Skills for Effective Participants	Entry 3	2	15	14.1	O2 (Optional Units: Employability)
Y/504/6260	Skills for Effective Participants	1	2	15	14.1	O2 (Optional Units: Employability)
A/504/6252	Skills for Team Workers	1	2	15	14.1	O2 (Optional Units: Employability)
H/504/6245	Skills for Team Workers	Entry 3	2	15	14.1	O2 (Optional Units: Employability)
D/504/6258	Skills for Independent Enquirers	1	2	15	14.1	O2 (Optional Units: Employability)
T/504/6248	Skills for Independent Enquirers	Entry 3	2	15	14.1	O2 (Optional Units: Employability)
J/504/6254	Skills for Self Managers	1	2	15	14.1	O2 (Optional Units: Employability)
K/504/6246	Skills for Self Managers	Entry 3	2	15	14.1	O2 (Optional Units: Employability)
H/504/6262	Skills for Creative Thinkers	1	2	15	14.1	O2 (Optional Units: Employability)
J/504/6299	Skills for Creative Thinkers	Entry 3	2	15	14.1	O2 (Optional Units: Employability)
F/504/6267	Assessing own Personal, Learning and Thinking Skills	Entry 3	1	8	14.1	O2 (Optional Units: Employability)
J/504/6268	Assessing own Personal, Learning and Thinking Skills	1	1	8	14.1	O2 (Optional Units: Employability)
F/504/7662	Introduction to Self-Employment	1	3	22	14.2	O2 (Optional Units: Employability)
Y/504/6324	Introduction to Self-Employment	Entry 3	3	25	14.2	O2 (Optional Units: Employability)
F/504/6902	Skills for Reflective Learners	Entry 3	2	15	14.1	O2 (Optional Units: Employability)
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A/504/6915	Skills for Reflective Learners	1	2	15	14.1	O2 (Optional Units: Employability)
Y/506/6461	Effectiveness at Work	Entry 3	2	20	14.2	O2 (Optional Units: Employability
R/506/3493	Effectiveness at Work	1	2	16	14.2	O2 (Optional Units: Employability
H/506/6463	Health and Safety in the Workplace	Entry 3	2	16	14.2	O2 (Optional Units: Employability
F/506/3487	Health and Safety in the Workplace	1	2	16	14.2	O2 (Optional Units: Employability
R/506/6460	Career Planning	Entry 3	2	20	14.2	O2 (Optional Units: Employability
M/506/3484	Career Planning	1	3	20	14.2	O2 (Optional Units: Employability



3.2 Recognition of Prior Learning (RPL)

Recognition of Prior Learning (RPL) provides learners and Centres with an alternative assessment method by which a learner's previous achievements can meet the assessment requirements for a unit/qualification through the knowledge, understanding or skills that they already possess and so, do not need to develop these through a course of learning.

It enables the recognition of achievement from a range of activities using any valid assessment methodology. Provided that the assessment requirements of a given unit or qualification have been met, the use of RPL is acceptable to contribute to a unit, units or a whole qualification according to the RPL criteria for a given qualification.

Qualification Number	Qualification Title	RPL Permitted
600/8838/2	Gateway Qualifications Entry Level Diploma In Skills for Hospitality and Catering (Entry 3)*	Yes

*The recognition of prior learning is permitted for this qualification and includes the prior attainment of units on a qualification offered by Gateway Qualifications, e.g. where a learner progresses from a smaller qualification to a larger qualification and where the qualifications have shared content such as an Award, Certificate and/or Diploma.

Centres should refer to the Gateway Qualifications' Recognition of Prior Learning policy and follow the process available on the website.

3.3 Links to other qualifications

These qualifications form part of a suite 'Skills for...' qualifications in a number of sectors and across Entry 3, Level 1 and Level 2. The employability skills units are common across the suite and also appear within the qualifications in Employability Skills. Some of the employability skills units also make up the Gateway Qualifications Personal, Learning and Thinking Skills qualifications and the Entry 3 employability skills units also feature in the Entry 3 Preparation for Employment qualifications.



4 Assessment and Quality Assurance

The following are in addition to the standard assessment and quality assurance requirements set out in the Gateway Qualifications Centre Handbook.

4.1 Method of Assessment

The method of assessment for the qualifications is through a portfolio of evidence.

4.2 Assessment Materials

There are no specific assessment materials provided for this qualification.

4.3 Qualification-Specific Centre Requirements

There are no additional resource requirements for this qualification.

Pre 16 learners

In the delivery of qualification and units to pre-16 learners centres are required to exercise due diligence in respect of the following:

- the learner's needs and access to information and advice about the units offered and how the course of learning will meet their needs
- the learner's present capacity to undertake the tasks set by tutors, and tutors understanding of how particular tasks accord with the assessment criteria for the unit
- tutors should be fully conversant with the qualification and unit specification/s offered
 to learners, where clarification is required the centre should consult with the assigned
 Quality Reviewer for further advice and guidance in the delivery of units and refer to
 the Centre Handbook and Reasonable Adjustment and Special Consideration policy
 and guidance
- centres will be required to have appropriate and up to date risk assessments and ensure that appropriate support and supervision is provided; appropriate subject specialist knowledge should be consulted where the possibility of harm to learners is identified; this will be monitored through Gateway Qualifications' quality assurance process
- the centre contact for the unit/qualification being delivered must ensure that all procedures relating to the delivery of the unit/qualification operate effectively in the centre.

4.4 Qualification-Specific Tutor/Assessor Requirements

There are no specific tutor/assessor requirements for these qualifications.



4.5 Qualification-Specific Verification Requirements

There are no specific verification requirements for these qualifications.



5 What to do next

For existing centres please contact your named Development Manager or Development Officer.

For organisations, not yet registered as a Gateway Qualifications centre please contact:

Gateway Qualifications

Gateway House

3 Tollgate Business Park

Colchester

CO3 8AB

Tel: 01206 911211

Email: enquiries@gatewayqualifications.org.uk

6 Gateway Qualifications

Gateway Qualifications, a not for profit registered charity, is an Awarding Organisation based in Colchester, Essex.

We work with learning providers and industry experts to design and develop qualifications that benefit the learner and the employer.

We support flexible, responsive and quality assured learning opportunities whether it's in the classroom, at work, in the community or through distance learning.

We are recognised by Ofqual, to design, develop and submit qualifications to the Regulated Qualifications Framework (RQF).

7 Appendices

Appendix 1 – Entry Level Barred Unit Listings

Gateway Qualifications Entry Level Diploma In Skills for Hospitality and Catering (Entry 3)

This Unit	Is Barred Against These Units
Serving Food and Drink (F/502/4835)	Preparing and Serving Drinks
Serving 1 ood and Brillik (17302/4833)	(L/502/5051)
Planning a Healthy Diet (H/504/7640)	Planning a Healthy Diet (K/504/7641)
Guest Services in the hospitality industry	Housekeeping and Guest Services
(K/600/1091)	(A/600/1094)
Handling Money in a Sales Situation	Handling Cash Payments
(H/504/7606)	(D/504/7605)
Working with Colleagues (H/504/6309)	Building Working Relationships with
Working with Colleagues (17304/0309)	Colleagues (D/503/2845)
Career Progression (F/503/2837)	Career Progression (R/503/2812)
Searching for a Job (D/503/2831)	Searching for a Job (F/503/2806)
Applying for a Job (H/503/2832)	Applying for a Job (J/503/2807)

This Unit	Is Barred Against These Units
Preparing for an Interview (K/503/2833)	Preparing for an Interview
rrepairing for air litterview (17303/2033)	(L/503/2808)
Interview Skills (M/503/2834)	Interview Skills (R/503/2809)
Setting and Meeting Targets at Work	Setting and Meeting Targets at Work
(M/503/2817)	(T/503/2849)
Solving Work-related Problems	Solving Work-related Problems
(K/503/2850)	(T/503/2818)
Conduct at Work (Y/503/2813)	Positive Attitudes and Behaviours at
· · ·	Work (L/503/2842)
Preparing for Work Placement	Preparing for Work Placement
(F/503/2854)	(T/503/2821)
Learning from Work Placement	Learning from Work Placement
(A/503/2822)	(J/503/2855)
Effective Communication in the	Effective Communication in the
Workplace (D/504/6311)	Workplace (Y/504/6310)
Using Numeracy Skills in the Workplace	Using Numeracy Skills in the
(K/504/6313)	Workplace (M/504/6314)
Using ICT in the Workplace (A/504/6316)	Using ICT in the Workplace
	(F/504/6317)
Exploring Entrepreneurship (F/504/6320)	Exploring Entrepreneurship
	(L/504/6319)
Exploring and Presenting Enterprise	Exploring and Presenting Enterprise
Ideas (J/504/6321)	Ideas (L/504/6322)
Skills for Effective Participants	Skills for Effective Participants
(A/504/6249)	(Y/504/6260)
Skills for Independent Enquirers	Skills for Independent Enquirers
(D/504/6258)	(T/504/6248)
Skills for Creative Thinkers (H/504/6262)	Skills for Creative Thinkers
,	(J/504/6299)
Assessing own Personal, Learning and	Assessing own Personal, Learning
Thinking Skills (F/504/6267)	and Thinking Skills (J/504/6268)
Introduction to Self-Employment	Introduction to Self-Employment
(F/504/7662)	(Y/504/6324)
\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\	Skills for Team Workers (H/504/6245)
Working in a Team (D/503/2814)	Working in a Team (R/503/2843)
	Skills for Team Workers (A/504/6252)
Skills for Team Workers (A/504/6252)	Skills for Team Workers (H/504/6245)
	Working in a Team (R/503/2843)
	Skills for Self Managers (K/504/6246)
Self-management Skills (J/503/2810)	Time Management (K/504/6327)
	Skills for Self Managers (J/504/6254)

This Unit	Is Barred Against These Units
Skills for Self Managers (J/504/6254)	Skills for Self Managers (K/504/6246)
Skills for Reflective Learners	Skills for Reflective Learners
(F/504/6902)	(A/504/6915)
Career Planning (M/506/3484)	Career Planning (R/506/6460)
Health and Safety in the Workplace	Health and Safety in the Workplace
(F/506/3487)	(H/506/6463)
Effectiveness at Work (R/506/3493)	Effectiveness at Work (Y/506/6461)

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