

Quality Assurance: Getting ready for delivery 2021/22

13th July 2021



01206 911 211



@GatewayQuals



www.gatewayqualifications.org.uk



enquiries@gatewayqualifications.org.uk



Focus for the update

- Finishing up 2020/21 – what do you need to do?
- Going into 2021/22 – what improvements have we made?
- Customer Excellence update
- Business Development update

2020/21



2020/21

What do you need to do now?

- Submit claims for TAGs as soon as possible
- VCRF ends 31st August 2021
- Try to submit all TAG claims by 16th August 2021
- Liaise with your EQA for sampling
- Contact Quality Team

Ofqual update

- Ofqual confirmed arrangements yesterday (12th July)
- Confirmed that they are opening a consultation about awarding arrangements for 2021/22
- TAGS will not apply from 1st September 2021
- Consultation is about retaining adaptations that have been put in place with the potential to make further adaptations
- Ofqual are aiming to issue decisions in early August

Any questions?

Reviewing our approach

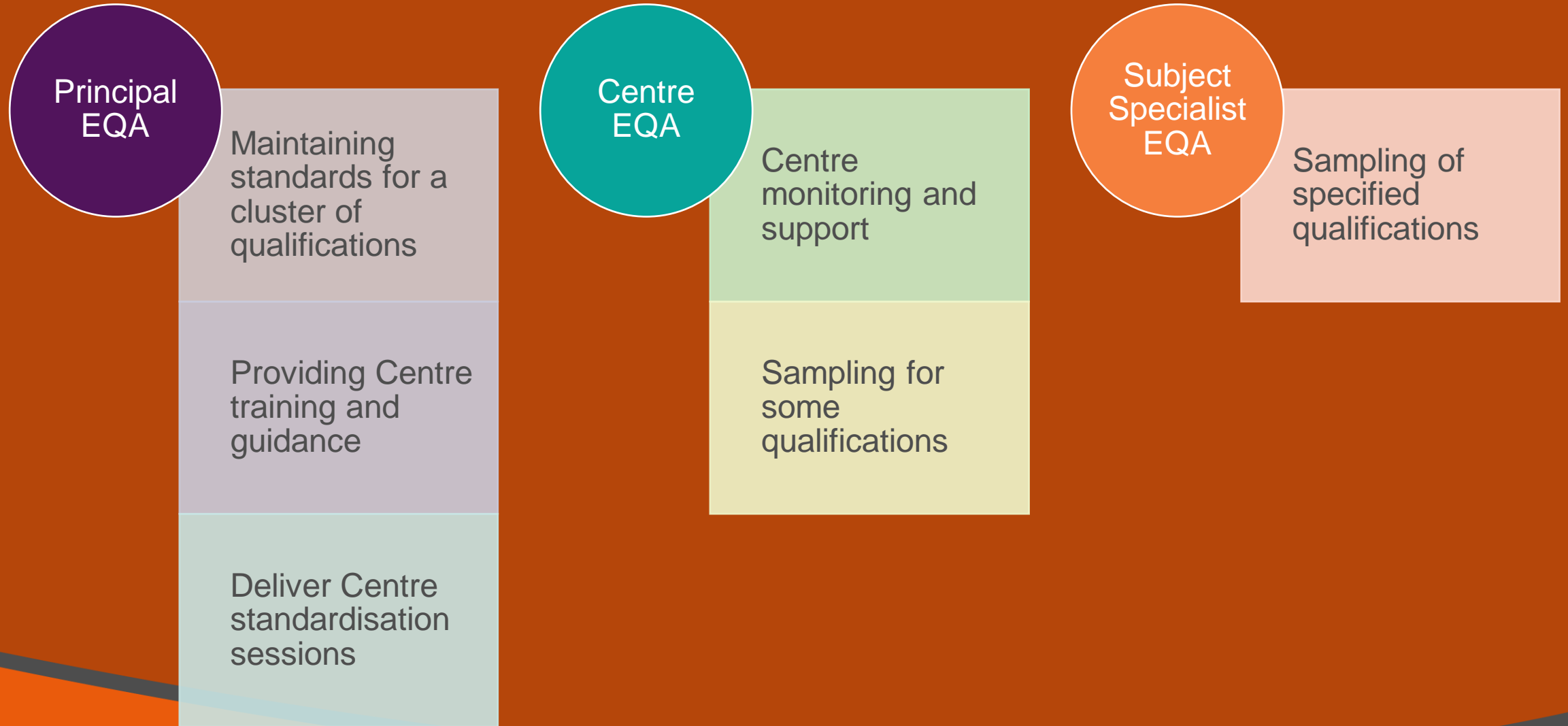
Why?

- Feedback from centres
- Expand out successes from EDSQ
- Regulatory changes (CASS)

Outcome of the review

- Review of the EQA roles
- Enhanced support to centres
- Revised approach to Centre monitoring

EQA team structure



EQA team structure

Principal EQA clusters

1. Science, Health, Public Services and Care (including childcare)
2. Engineering, construction, agriculture, horticulture and animal care
3. Digital
4. Leisure, travel and tourism, business admin and law, retail and commercial enterprise
5. Arts and media (including music technology, creative and design)
6. Education and training (professional development)
7. Foundation learning/preparation for life and work
8. ESOL
9. EDSQ, English and Maths

EQA team structure

Centre EQA

- Main Centre contact
- Compliance
- General queries
- Sampling

Subject Specialist EQA

- Providing specialist support
- Sampling

Summary

What's changed?

- We now have three EQA roles – Principal EQAs, Centre EQAs and Subject Specialist EQAs

What's the impact to Centres?

- As a Centre you will only have one Centre EQA but may have more Subject Specialist EQAs dependent on qualification offer. This builds on existing practice with specialist EQA roles for ESOL and EDSQ

What do Centres need to do?

- Your Centre EQA will be in touch with you to arrange the first monitoring activity

Monitoring activity

Centre monitoring –
Centre level

Sampling –
Qualification level

Monitoring reports

Split in two

One report for centre monitoring and one for qualification sampling

Revised
questions

You might notice that we have made some tweaks to the questions in our monitoring forms. This is to ensure that we are meeting all Ofqual regulations

Summary – monitoring activity

What's changed?

- We have split the monitoring activities and reports into two distinct activities:
 - Annual monitoring of overall centre arrangements
 - Monitoring of qualification standards

What's the impact to Centres?

- You will have Centre EQA visit each year; you may then also have additional remote sampling

What do Centres need to do?

- Arrange a visit date with the Centre EQA when they contact you
- Complete the pre-visit questionnaire when it is sent to you
- Submit samples for remote sampling when requested

Any Questions?

Direct claim status

Area	Criteria
Qualification eligibility	The qualification is eligible for DCS.
EQA Recommendation	The EQA has completed the qualification sampling recommends DCS is applied for qualification.
Time	One full cycle of the qualification with sampling.

Summary - DCS criteria

What's changed?

Clarification around sampling arrangements

What's the impact to Centres?

You will retain DCS status if you have it already and this will continue to be confirmed following sampling activity.

What do Centres need to do?

No action required at this time.

Enhanced support

- Guidance (webpages, guidance docs, quick start guides, videos)
- Qualification training and standardisation sessions
- Improved access to specialists
- Visits from a Centre EQA focused on support and key areas

Registering learners



Reasonable adjustments

- Added at the point of learner registration
- If after learner has been registered, just email Customer Excellence Team and ask them to update the learner record

Selecting units



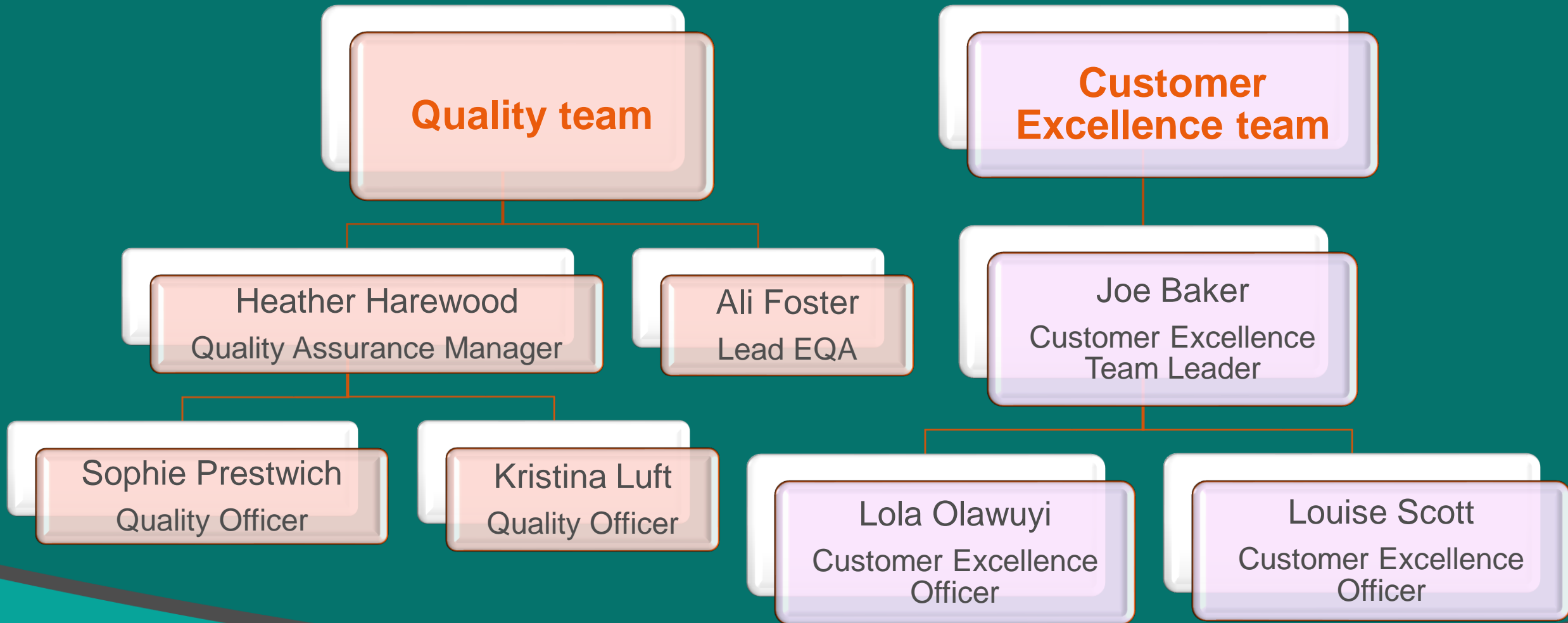
Centre agreement

A reminder that the Centre agreement 2021/22 will be available in Prism shortly for you to accept the terms and conditions.

We suggest that you download the agreement and familiarise yourself with it.

Centre monitoring report is closely aligned to the centre agreement.

Key contacts



Key contacts – Account Managers



Chris Deeprise

Email Chris [here](#) or call

T: 01206 911242 M: 07920 027 375



Darren Wheat

Email Darren [here](#) or call

T: 01206 911241 M: 07920 027 371



Rory Munro

Email Rory [here](#) or call

T: 01206 911245 M: 07740 180 022



Michelle Sparkes

Email Michelle [here](#) or call

T: 01206 911 243 M: 07920 027 370



John Hamilton

Email John [here](#) or call

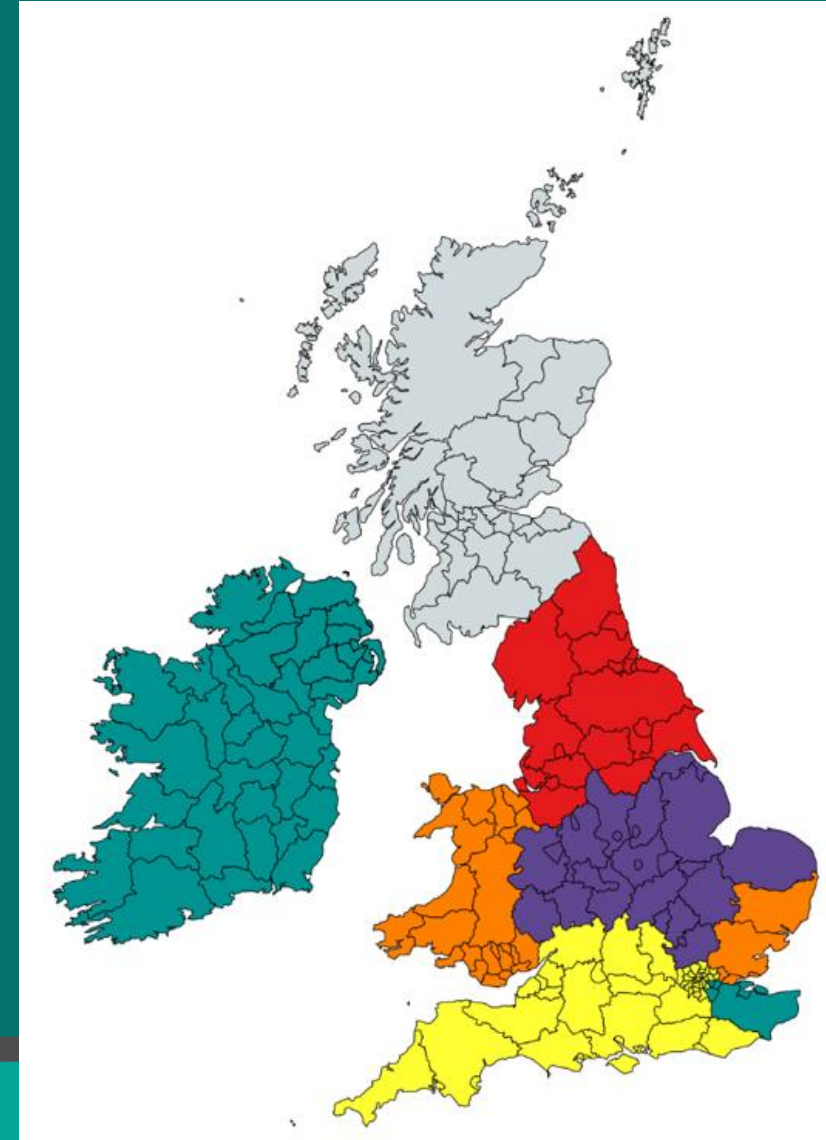
T: 01206 911 246 M: 07498 903029



Paul Saunders

Email Paul [here](#) or call

T: 01206 911204 M: 07734 556008



Summary

- A dedicated Centre EQA for each Centre
- Additional Subject Specialist EQA/s depending on qualification offer
- Separate reports for centre monitoring and qualification sampling
- Units must be selected at the point of registration (but can be changed)

Any Questions?

Contact information



<https://www.gatewayqualifications.org.uk/>



quality@gatewayqualifications.org.uk



01206 911 211

