

# **END-POINT ASSESSMENT PRICE LIST**

The full End-Point Assessment (EPA) Fee is charged to the provider once the EPA Gateway referral is made and accepted by Gateway Qualifications.

Reassessment fees are charged to the provider when one or more failed assessment components need to be resat or retaken, or in certain cancellation circumstances.

### BUSINESS AND PROFESSIONAL SERVICES STANDARDS

#### Level 3 Business Administrator

	REMOTE DELIVERY	FACE-TO-FACE DELIVERY
Full EPA Fee	£675	£675
Reassessment - Knowledge test	First resit free, then £50	First resit free, then £50
Reassessment - Portfolio based interview	£150	£200
Reassessment - Project/improvement presentation	£125	£175

#### Level 3 Team Leader

	REMOTE DELIVER`	FACE-TO-FACE DELIVERY
Full EPA Fee	£650	£650
Reassessment - Presentation with questions	£200	£250
Reassessment - Professional discussion underpinned by a portfolio of evidence	£175	£225

### Level 4 Corporate Responsibility and Sustainability Practitioner

	REMOTE DELIVERY	FACE-TO-FACE DELIVERY
Full EPA Fee	£1,650	£1,650
Reassessment - Work based project followed by a report and a presentation with Q&A	£300	£350
Reassessment - Professional discussion underpinned by a portfolio of evidence	£300	£350

### Level 5 Operations Manager

	REMOTE DELIVERY	FACE-TO-FACE DELIVERY
Full EPA Fee	£1,000	£1,000
Reassessment - Written project report with presentation and questions	£175	£225
Reassessment - Professional discussion underpinned by a portfolio of evidence	£150	£200



### CUSTOMER SERVICE AND MARKETING STANDARDS

### Level 2 Customer Service Practitioner

	REMOTE DELIVERY	FACE-TO-FACE DELIVERY
Full EPA Fee	£550	£600
Reassessment - Apprentice showcase	£150	£200
Reassessment - Practical observation	N/A	£175
Reassessment - Professional discussion	£150	£200

# Level 3 Customer Service Specialist

	REMOTE DELIVERY	FACE-TO-FACE DELIVERY
Full EPA Fee	£600	£650
Reassessment - Practical observation with Q&A	N/A	£175
Reassessment - Work based project, supported by an interview	£150	£200
Reassessment - Professional discussion supported by a portfolio of evidence	£150	£200

### Level 3 Content Creator

	REMOTE DELIVERY	FACE-TO-FACE DELIVERY
Full EPA Fee	£1,200	£1,200
Reassessment – Project or campaign report and presentation of additional/new content with questions	£450	£500
Reassessment - Professional discussion underpinned by a portfolio of evidence	£350	£400

### Level 3 Multi-channel Marketer

	REMOTE DELIVERY	FACE-TO-FACE DELIVERY
Full EPA Fee	£1,200	£1,200
Reassessment – Written project report with presentation and questions	£450	£500
Reassessment - Interview underpinned by a portfolio of evidence	£350	£400

# CANCELLATIONS OF ASSESSMENT COMPONENTS

	Charge
Cancellation by Gateway Qualifications	No charge incurred by the provider
	• If cancelled after 5pm the day before the assessment – 100% of the reassessment fee will be charged to the provider
Cancellation by apprentice/employer	<ul> <li>If cancelled before 5pm the day before but less than 5 working days before the assessment date – 50% of the reassessment fee will be charged to the provider</li> </ul>
	<ul> <li>If cancelled more than 5 working days before the assessment – No charge incurred by the provider</li> </ul>



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