

END-POINT ASSESSMENT PRICE LIST

 gateway
qualifications



learning your way

2024

END-POINT ASSESSMENT PRICE LIST

The full End-point Assessment (EPA) Fee is charged to the provider once the EPA Gateway referral is made and accepted by Gateway Qualifications.

Reassessment fees are charged to the provider when one or more failed assessment components need to be resat or retaken, or in certain cancellation circumstances.

Level 2 Customer Service Practitioner

	REMOTE DELIVERY	FACE-TO-FACE DELIVERY
Full EPA Fee	£550	£600
Reassessment - Apprentice Showcase	£150	£250
Reassessment - Practical Observation	N/A	£175
Reassessment - Professional Discussion	£150	£250

Level 3 Customer Service Specialist

	REMOTE DELIVERY	FACE-TO-FACE DELIVERY
Full EPA Fee	£600	£700
Reassessment - Practical Observation with Q&A	N/A	£175
Reassessment - Work Based Project, supported by an Interview	£150	£250
Reassessment - Professional Discussion supported by Portfolio of Evidence	£150	£250

Level 3 Business Administrator

	REMOTE DELIVERY	FACE-TO-FACE DELIVERY
Full EPA Fee	£675	£675
Reassessment - Knowledge Test	First resit free, then £50	First resit free, then £50
Reassessment - Portfolio Based Interview	£150	£250
Reassessment - Project Presentation	£125	£225

Level 3 Team Leader or Supervisor

	REMOTE DELIVERY	FACE-TO-FACE DELIVERY
Full EPA Fee	£650	£650
Reassessment - Presentation with Questions & Answers	£200	£250
Reassessment - Professional Discussion underpinned by Portfolio of Evidence	£175	£225

Level 5 Operations or Departmental Manager

	REMOTE DELIVERY	FACE-TO-FACE DELIVERY
Full EPA Fee	£1000	£1000
Reassessment - Project Proposal, Presentation and Questioning	£175	£275
Reassessment - Professional Discussion underpinned by Portfolio of Evidence	£150	£250

Cancellations of Assessment Components

	Charge
Cancellation by Gateway Qualifications	<ul style="list-style-type: none"> • No charge incurred by the provider
Cancellation by apprentice/employer	<ul style="list-style-type: none"> • If cancelled after 5pm the working day before the assessment – 100% of the reassessment fee will be charged to the provider • If cancelled before 5pm the working day before but less than 5 working days before the assessment date – 50% of the reassessment fee will be charged to the provider • If cancelled more than 5 working days before the assessment – No charge incurred by the provider





Charity Registration No. 1114282
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