

**Our EPA** standards Combining extensive experience and industry expertise, we Level provide unparalleled End-point **Customer Service Practitioner** Assessment (EPA) services to apprentices, employers and training providers. Level **Customer Service Specialist** 3 Level Content creator\* 3 Level Multi-channel marketer\* 3 Level **Business Administrator** 3 Level Team Leader 3 Level Corporate responsibility and 4 sustainability practitioner \*\* Operational / Level 5 Departmental Manager \* Assessments available from July 2025

\*\* Assessments available from September 2025

Scan the code to find out more or search Gateway End-point Assessment





## Why choose us:

At Gateway Qualifications we offer a true End-point Assessment partnership.



#### **Bespoke service**

As your End-point Assessment partner we provide a truly bespoke service, working with you to understand your requirements, and the needs of your employers and apprentices.





### Responsive, open and honest

Our dedicated account management will guide you through the EPA process, taking a supportive, open and honest approach.

#### Fair and reliable assessment

Your EPA will be carried out by sector-specialist independent assessors, backed up by our 30+ years of assessment expertise giving you the assurance that our assessment decisions are both consistent and reliable.



Charity Registration No. 1114282 Registered in England Company No. 5502449 Are you interested in finding out more about our new End-point Assessment service? For a free-of-charge, no-obligation meeting to discuss our EPA service and how we can support your needs, contact Hannah Newman, our dedicated EPA specialist, to arrange a suitable time:

# Tel: 01206 911 211

www.gatewayqualifications.org.uk/epa

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